



STUDENT SUPPORT POLICY

1.1 Policy Statement

LSET will be proactive in its provision of student services and will endeavour to secure equality of opportunity by:

- 1.2 ensuring that student services are oriented towards the needs of the student body and are appropriate in their range and quality
- 1.3 ensuring that the organisational structures supporting student services are effective in sustaining their delivery, development and evaluation
- 1.4 ensuring that student opinion is actively elicited in the development and evaluation of student services
- 1.4 ensuring a strategic approach to the development of student services
- 1.5 ensure that there is continued correspondence related to student support and particularly the:
 - mission statement and strategic plan
 - disabilities policy
 - learning, teaching and assessment strategy
 - widening participation strategy
 - equal opportunities policy
 - student charter
 - bullying Policy
 - student disciplinary procedures
- 1.6 ensuring that student services are sustainable by both appropriate resourcing and by staff development
- 1.7 ensuring that student services are subject to regular review and evaluation based on accurate qualitative and quantitative data
- 1.8 communicating its policy clearly to all concerned

2.0 Policy Scope

The policy applies to all LSET students and all aspects of 'the student experience'



Policy Purpose

3.1 The purpose of this policy is to assert: -

- an enabling and proactive approach to the development of LSET educational, social and welfare provision for all students whatever their differences

3.2 to provide: -

- a coherent statement of institutional purpose regarding student service issues.
- a framework for identifying priorities and to help facilitate the development of an appropriate range of educational, social and welfare services.
- a framework which allows for the progressive enhancement of provision

3.3 to ensure

- the equitable provision of educational, social and welfare services and to all students whatever their differences and, where practicable, whatever their location

3.4 to help establish an environment where difference is recognised and valued.

LSET team will do their best to support everyone and is looking forward to their contribution to achieve its goals.